



RYDEN SOLUTIONS  
QUALITY EVOLUTION

# Your Data, Our Priority: Addressing Common Security & Compliance Concerns



At Ryden, we understand that data security, privacy, and regulatory compliance are essential to your operations. Below, we outline the most common concerns customers share and how our solutions address each one.



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# 1. Storage & Retention of Documents

## Concern:

“We don’t want our documents stored on any external servers, and we don’t want critical or confidential information being uploaded to third-party systems.”

## How We Address It

- **Flexible Storage Options:** We can deploy our solution to your own cloud infrastructure or on-premises servers so that your documents never leave your environment.
- **On-Demand Deletion:** We offer the option to delete uploaded documents immediately after our AI finishes processing them—no data is retained.
- **Anonymization:** Where feasible, we can anonymize sensitive fields before documents are processed. Though more complex, we work with you to ensure that only necessary data is handled.



Cloud Storage



Client's Cloud



On-premises



## 2. QMS Integration

### Concern:

“We already use a QMS (Quality Management System) or eQMS and don’t want yet another place to store our documents. How can we maintain a single source of truth?”

### How We Address It

- **Seamless Integration:** If you have a QMS, we can integrate directly with it—either by pulling documents from your QMS or by referencing documents without copying them to our system.
- **Bidirectional Updates:** We tailor our approach to your workflow, whether it’s a push or pull integration. If changes occur in your QMS, our system can be notified automatically and stay up-to-date.
- **No Extra Storage Needed:** If you prefer, we won’t store the files. Our solution simply references documents in your QMS. This keeps data centralized and consistent.





### 3. Public vs. Private AI Model

#### Concern:

“We don’t want our data to train a public AI model or be shared outside our organization.”

#### How We Address It

- **Segregated AI Training:** Our AI model is fully private and not connected to public training data. Your information remains in a protected environment and is never shared externally.
- **Scoped Learning:** Our AI outputs are always in formats that are impossible to trace back. They are yes/no questions, aggregate data for industry-baselining performance across all MedTech companies, or similar outputs.





## 4. Using Your Own Cloud Infrastructure

### Concern:

“We want to keep our documents and data on our own cloud service.”

### How We Address It

- **Client-Hosted Deployment:** We can deploy an instance of our solution within your cloud. Our AI would run in your environment, maintaining full control over document storage and security.
- **AI Data Access:** If our AI needs to access the documents stored in your cloud, we coordinate secure read-only connections. This ensures minimal risk and full auditability of data access.



## 5. Security Access Levels & Internal Permissions

### Concern:

“We need to ensure that only the right people in our organization can see or download certain documents. Also, we might only want some team members to view names of documents, not the entire content.”

### How We Address It

- **Configurable Download Settings:** A toggle lets you decide if uploaded documents can be downloaded by authorized personnel—or remain view-only (with only the file name visible).
- **Tiered Access Levels:** We offer a three-tier model for assigning permissions:
  1. **Top-Level Access:** Grants authority over all laws, facilities, and the ability to add or remove functionalities.
  2. **Facility-Level Access:** Restricts a user’s view and actions to documents and data tied to one facility.
  3. **Facility/Law Access:** Limits visibility to specific laws at a designated facility. Perfect for more granular control.
- **Detailed Permissions:** You can restrict certain users from viewing or downloading critical documents, ensuring sensitive data stays protected.





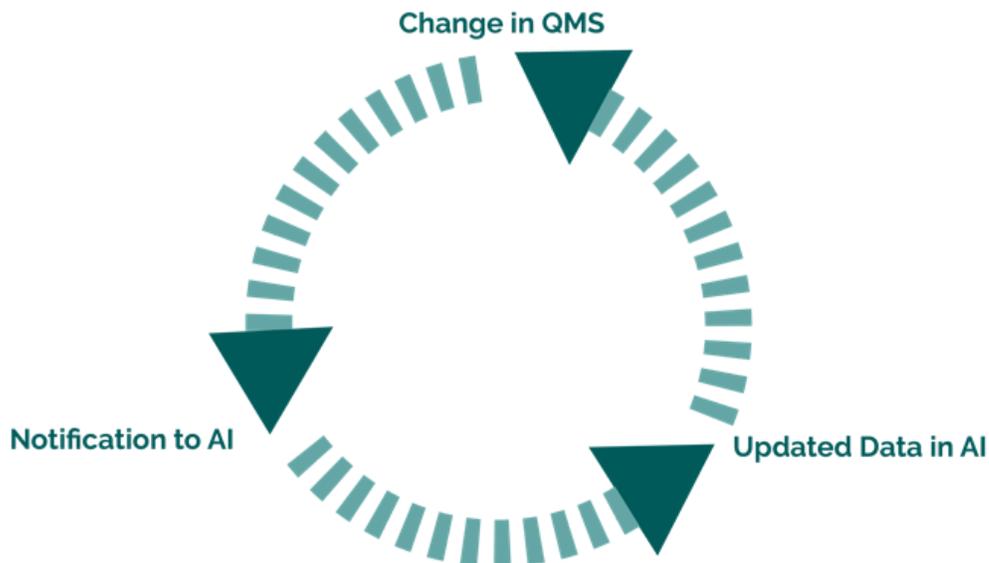
## 6. QMS Security & Data Synchronization

### Concern:

“How does your system handle document changes in the QMS? Do you store new versions, or just link to them?”

### How We Address It

- **Storage Choice:** We can store a copy of the document or simply retain a reference link. The choice is yours, based on compliance requirements.
- **Push/Pull Notifications:** Whether you want the QMS to notify us (push) of changes or have our system periodically check (pull) for updates, we configure a workflow that works for you.
- **Instant Updates:** Once notified, our system will refresh the data in near real-time, ensuring consistency across both platforms.





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## 7. Next Steps: Let's Talk Security & Compliance

“We understand every organization has unique security protocols and compliance obligations. Our goal is to provide a solution that integrates seamlessly into your existing workflows and meets your privacy requirements.”

1. **Schedule a Consultation:** Let us know your current setup and concerns in detail.
2. **Review Deployment Options:** Cloud, on-premises, or hybrid—choose what aligns best with your compliance requirements.
3. **Customize Access Control:** Set up the tiered permissions that best fit your organization.
4. **Integrate with QMS:** Discuss push/pull methods and data synchronization strategies.

**We're here to help ensure your data remains secure, compliant, and fully under your control.**

